ABSTRACT

A robot apparatus and a server communicate with each other in accordance with a SOAP protocol. The information pertinent to a service request, stated in an inquiry from the robot apparatus, the information pertinent to the robot apparatus and the supplementary information of the data or programs are matched to one another in such a manner that data or programs suited to the individual robot apparatus may be provided under a multi-platform environment where there reside plural robot apparatus different in hardware architecture or platforms.